

Travel Perjalanan

Claim Form / Borang Tuntutan

CHUBB®

Details of Policyholder / Butir-Butir Pemegang Polisi

Name of Policyholder / Nama Pemegang Polisi

New I.C. No. / No. K.P. Baru

Details of Policy / Butir-Butir Polisi

☐ Individual / Individu ☐ Insured & Spouse
Tertanggung & Pasangan ☐ Family / Keluarga

Broker / Travel Agency / Online Purchase (if applicable)
Broker / Agensi Pelancongan / Pembelian Talian (jika berkenaan)

Broker's / Agent's Email (if applicable) / Email Broker / Ejen (jika berkenaan)

Tel. No. / Mobile Phone No. (if applicable) / No. Tel. / No. Talian (jika berkenaan)

Details of Claimant / Butir-Butir Penuntut

Name of Insured Person / Nama Pihak Diinsuranskan

Policy Certificate No. / No. Sijil Polisi

Address / Alamat

Postcode / Poskod

New I.C. No. / No. K.P. Baru

Handphone No. / No. Telefon Bimbit

Tel. No. / No. Tel.

Email / Emel

Occupation / Pekerjaan

General Information / Maklumat Am

Have you submitted a claim to any other insurance company in respect of this loss? / Adakah anda mengemukakan tuntutan kepada mana-mana syarikat insurans lain berkenaan dengan kerugian ini?

☐ Yes / Ya ☐ No / Tidak

If yes, please provide details below / Jika ya, sila berikan butiran di bawah:

Travel insurance / Insurans Perjalanan

Insurer and Policy Number / Insurans dan Nombor Polisi:

Medical insurance / Insurans Perubatan

Insurer and Policy Number / Insurans dan Nombor Polisi:

Other Insurance / Insurans Lain

Insurer, Insurance Type and Policy number / Insurans, Jenis Insurans dan Nombor Polisi:

Flight Details / Butir-Butir Penerbangan

Period of Travel / Tempoh Perjalanan From / Dari - - To / Hingga - -

Travel Destination / Destinasi Perjalanan From / Dari _____ To / Ke _____

Flight No. / No. Penerbangan

Name of Airline Company / Nama Syarikat Penerbangan

Incident Details / Butir-Butir Kejadian

Date of Incident / Tarikh Kejadian - -

Location of Incident / Lokasi Kejadian

Medical & Travel Accident / Perubatan & Kemalangan Perjalanan

i) Personal Accident - Accidental Death/Personal Accident - Permanent Disablement/Child Education Fund

Kemalangan Sendiri - Kematian/Kemalangan Sendiri - Kelumpuhan Tetap/Tabung Pendidikan Anak

Date of Accident / Tarikh Kemalangan - - Time / Masa : AM/PM

Place of Accident / Tempat Kejadian

Nature of Injury/official cause of death / Punca Kecederaan/punca kematian

Name of Doctor and Hospital Consulted Abroad / Nama Doktor dan Hospital Dirawat di Luar Negara

Name and Address of Usual Doctor (if different from above) / Nama dan Alamat Doktor Biasa (kalau berbeza dengan di atas)

Postcode / Poskod

ii) Overseas Medical Expenses/Follow Up Medical Expenses in Malaysia/Alternative Treatment/Daily Hospital Income/Compassionate Visit/Child Guard / Perbelanjaan Perubatan Luar Negara/ Perbelanjaan Rawatan Susulan di Malaysia/Rawatan Alternatif/Pendapatan Hospital Harian/Lawatan Ihsan/Penjagaan Anak

Please tick the appropriate box / Sila tandakan kotak yang berkenaan:

- | | | |
|--|---|--|
| ☐ Overseas Medical Expenses
Perbelanjaan Perubatan Luar Negara | ☐ Follow Up Medical Expenses in Malaysia
Perbelanjaan Perubatan Menindaklanjuti di Malaysia | ☐ Alternative Treatment
Rawatan Alternatif |
| ☐ Daily Hospital Income
Pendapatan Hospital Harian | ☐ Compassionate Visit / Lawatan Ihsan | ☐ Child Guard / Penjagaan Anak |

Date and Time of Accident or Onset of Illness - -

Time / Masa : AM/PM

Tarikh dan Masa Kemalangan atau Permulaan Kesakitan

Place of Accident or Onset Illness / Tempat Kemalangan atau Permulaan Kesakitan

Nature of Accident/Illness / Sifat Kemalangan/Kesakitan

Period in Hospital / Tempoh di Hospital dari - - ke - -

Overseas Hospital Name / Nama Hospital Luar Negara

Follow-up Hospital Name in Malaysia/ Nama Hospital susulan di Malaysia

Postcode / Poskod

Amount Claimed/ Jumlah Dituntut RM

iii) For Child Education Fund / Untuk Tabung Pelajaran Anak

Child Name / Nama Anak	Date of Birth / Tarikh Lahir	Learning Institution / Institusi Pembelajaran

Travel Inconvenience / Kerumitan Perjalanan

i) Claims for Travel Cancellation/Travel Curtailment/Disruption Benefits

Tuntutan untuk Pembatalan Perjalanan/Penyingkatan Perjalanan/Manfaat Gangguan Perjalanan

(Please attach Medical Certificate, Death Certificate, Medical Report, Invoices or evidence of proof whichever is applicable. / Sila lampirkan Sijil Sakit, Sijil Kematian, Laporan Perubatan, Invois atau bukti yang berkenaan.)

Please tick appropriate box / Sila tandakan petak yang berkenaan:

- | | | |
|---|--|---|
| ☐ Travel Cancellation
Pembatalan Perjalanan | ☐ Travel Curtailment
Penyingkatan Perjalanan | ☐ Disruption Benefits
Manfaat Gangguan Perjalanan |
|---|--|---|

Date of cancellation/arrival, if curtailed/disrupted / Tarikh pembatalan/ketibaan, kalau perjalanan disingkatkan/perjalanan tergendala

- -

Please state reason for cancellation/curtailment/disruption of holiday. / Nyatakan sebab pembatalan/penyingkatan percutian/gangguan perjalanan

If caused by illness, has the insured person/the person whose medical condition resulted in cancellation/curtailment suffered from the same illness before? If so, please provide family doctor details.

Jika disebabkan penyakit, adakah orang yang diinsuranskan pernah mengalami sakit yang sama sebelum ini? Jika ya, sila nyatakan butir-butir doktor keluarga.

Name of the Sick Person/Injured/Deceased/ Nama Pihak yang Sakit/Cedera/Mati

Amount (RM) / Jumlah (RM)	Amount in Foreign Currency / Jumlah dalam Matawang Asing

iii) Baggage Delay/Travel Delay/Travel Re-route/Flight Overbooked/Travel Misconnection/Missed Departure

Kelewatan Bagasi/Penangguhan Penerbangan/Perjalanan Semula/Penerbangan Terlebih Tempahan/Perjalanan Terputus/Terlepas Perlepasan

Please tick the appropriate box / Sila tandakan kotak yang berkenaan:

☐ Baggage Delay / Kelewatan Bagasi
 ☐ Travel Delay / Penangguhan Penerbangan
 ☐ Travel Re-route / Perjalanan Semula
☐ Flight Overbooked / Penerbangan Terlebih Tempahan
 ☐ Travel Misconnection / Perjalanan Terputus
 ☐ Missed Departure / Terlepas Perlepasan

If baggage delay / Kalau kelewatan bagasi:

Actual flight arrival date / Tarikh ketibaan sebenar - - Time / Masa : AM/PM

Departure Airport/Port / Balai Perlepasan _____ Arrival Airport/Port / Balai Ketibaan _____

Date luggage returned/received - - Time / Masa : AM/PM
Tarikh bagasi dipulangkan/diterimaHave you been compensated by the airline/carrier? ☐ Yes / Ya ☐ No / Tidak
Sudahkah syarikat pengangkutan/penerbangan membayar kerugian anda?If yes please state the amount. / Jika ya, sila nyatakan jumlah. RM

For Travel Delay/Travel Re-route/Flight Overbooked/Travel Misconnection/Missed Departure

Kalau Penangguhan Penerbangan/Perjalanan Semula/Penerbangan Terlebih Tempahan/Perjalanan Terputus/Terlepas Perlepasan

Please state / Sila nyatakan:

Flight/Transport No No Penerbangan/ Pengangkutan	Airport/Port of Departure (from/to) Pelabuhan Perlepasan (dari/ke)	Schedule Departure Jadual Perlepasan	Schedule Arrival Jadual Ketibaan	Actual Departure Perlepasan Sebenar	Actual Arrival Ketibaan Sebenar	Alternate On- ward Flight (if Applicable) Penerbangan Alternatif seterusnya (jika berkenaan)

Date and time when you were informed of the flight delay. / Tarikh dan masa bila anda diberitahu akan penangguhan penerbangan.

Date / Tarikh - - Time / Masa : AM/PM

Please attach the relevant notification(s). / Sila lampirkan pemberitahuan yang berkenaan.

iv) Claims for Cruise Pack (Add-on Benefit)

Tuntutan untuk Pek Pelayaran (Faedah Tambahan)

(Please attach Medical Certificate, Death Certificate, Medical Report, Invoices or evidence of proof whichever is applicable. /

Sila lampirkan Sijil Sakit, Sijil Kematian, Laporan Perubatan, Invois atau bukti yang berkenaan.)

Please tick appropriate box / Sila tandakan petak yang berkenaan:

☐ Excursion Tour Cancellation / Pembatalan Lawatan
 ☐ Excursion Tour Curtailment / Penyingkatan Lawatan
 ☐ Cruise Re-route / Pelayaran Semula

Date of cancellation, if curtailed/re-route / Tarikh pembatalan/ketibaan, kalau perjalanan disingkatkan/pelayaran semula.

 - -

Please state reason for cancellation/curtailment/re-route of holiday. / Nyatakan sebab pembatalan/penyingkatan percutian/pelayaran semula.

If caused by illness, has the insured person/the person whose medical condition resulted in cancellation/curtailment suffered from the same illness before? If so, please provide family doctor details.

Jika disebabkan penyakit, adakah orang yang diinsuranskan pernah mengalami sakit yang sama sebelum ini? Jika ya, sila nyatakan butir-butir doktor keluarga.

Name of the Sick Person/Injured/Deceased/ *Nama Pihak yang Sakit/Cedera/Mati*

Relationship to Insured / *Hubungan dengan Pihak Diinsuranskan*

Amount Claimed
Jumlah yang Dituntut RM

Refund Amount from Agent/Airline / *Bayaran Balik Daripada Ejen/Syarikat Penerbangan* RM

v) Personal Liability / *Liabiliti Peribadi*

Cause of Accident / *Punca Kemalangan*

Date of Accident / *Tarikh Kemalangan*

Time / *Masa* AM/PM

Briefly describe how did the incident happen and was the accident due to negligence on your part?

If yes, please briefly explain / *Secara ringkas, nyatakan bagaimana kejadian itu berlaku dan adakah disebabkan kecuaiannya anda? Jika ya, sila terangkan dengan ringkas.*

☐ Yes / *Ya* ☐ No / *Tidak*

The extent of the damage to third party property / *Sejauh mana kerosakan pada pihak ketiga:*

Have you in any way admitted liability? / *Adakah anda dalam apa jua cara mengaku tanggungjawab?*

☐ Yes / *Ya* ☐ No / *Tidak*

If yes, how much did you compensate the other party?

Jika ya, berapakah yang sudah dibayar kepada pihak lain?

RM

Name and Address of Witness. / *Nama dan Alamat Saksi Kejadian.*

Postcode / *Poskod*

Name and Address of the Third Party. / *Nama dan Alamat Pihak Ketiga.*

Postcode / *Poskod*

vi) Hijack Inconvenience / *Kerumitan*

Date of Hijack / *Tarikh Rampasan*

Time / *Masa* AM/PM

Flight or Transport No. / *No. Penerbangan atau Pengangkutan*

How did it happen? / *Bagaimanakah ia berlaku?*

Period of hijack lasted / *Tempoh rampasan berlaku* hours / *jam*

vii) Emergency Mobile Phone Charges / Caj Telefon Bimbit

Date of Illness / Tarikh Sakit

D	D	-	M	M	-	Y	Y	Y	Y
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Phone No. being Contacted
No. Telefon yang Dihubungi

Phone No. / No. Telefon	Charges Incurred / Caj Ditanggung

viii) Home Inconvenience Allowance / Elaun Kerumitan

Date of Incident / Tarikh Kejadian

D	D	-	M	M	-	Y	Y	Y	Y
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Time / Masa

		:		
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Travel Date / Tarikh Perjalanan

D	D	-	M	M	-	Y	Y	Y	Y
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Who discovered the loss and anyone at home during the incident?
Siapa yang menemui kehilangan dan ada siapa di rumah semasa kejadian?Was the loss reported to the Police Station? If yes, when and if no, then why?
Adakah kehilangan dilaporkan di Balai Polis? Kalau ya, bila dan kalau tidak, mengapa?☐ Yes / Ya ☐ No / Tidak

Please attached list if more items to be declare / Sila lampirkan senarai jika ada lagi item yang hendak diisytihar.

Description (Make & Model) Penerangan (Buatan & Model)	Date Purchased Tarikh Pembelian	Purchase Price Harga Pembelian	Amount Claimed Jumlah Pampasan

Lifestyle / Cara hidup**i) Golf-Hole-in-One (First)/Golf Equipment (First)/Unused Green Fees (First)**

Golf-Hole-in-One (First)/Peralatan Golf (First)/Yuran Hijau yang Tidak Digunakan (First)

Please tick the appropriate box / Sila tandakan kotak yang berkenaan:

☐ Golf-Hole-in-One / Golf-Hole-in-One☐ Golf Equipment / Peralatan Golf☐ Unused Green Fees
Yuran Hijau yang Tidak Digunakan

Date of Incident / Tarikh Kejadian

D	D	-	M	M	-	Y	Y	Y	Y
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Details of Incident / Butir-butir Kejadian

Types of Expenses / Jenis Perbelanjaan	Date of Expenses/Purchase Price Tarikh Perbelanjaan/Harga Beli	Amount / Jumlah

ii) Pet Care / Penjagaan Haiwan

Original Date and Time to pick up the pet

Tarikh dan Masa yang dijadualkan untuk mengambil balik haiwan
peliharaan

D	D	-	M	M	-	Y	Y	Y	Y
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Time / Masa

		:		
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Actual Date and Time pet was picked up

Tarikh dan Masa Sebenar haiwan peliharaan diambil balik

D	D	-	M	M	-	Y	Y	Y	Y
---	---	---	---	---	---	---	---	---	---

Time / Masa

		:		
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Name of Pet's Boarding Home / Nama Asrama Haiwan Peliharaan yang Ditempatkan

Additional cost paid for the delayed pick up of pet / Kos tambahan yang
dibayar untuk kelewatan mengambil balik haiwan peliharaanRM

			.		
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Banking Details (Please Ensure Accuracy of Details) / Butiran Perbankan (Sila Pastikan Butiran yang Tepat Dinyatakan)

Account Name (Beneficiary Name) / Nama Account (Nama Benefisiari)	
Business Registration No./NRIC No. Pendaftaran Perniagaan/No. KP	
Bank Name / Nama Bank	
Bank Address / Alamat Bank	
Bank Account Number / Nombor Akaun Bank	
Swift Code / Kod Swift	
Mobile No. / No. Telefon Bimbit	
Email Address / Alamat Emel	1. 2. 3.

Authorised Signatory
Tandatangan yang Diberikuasa
Name / Nama:
Position (if applicable) /
Jawatan (jika berkenaan):
Date / Tarikh:

Company Chop (if applicable)
Cop Syarikat (jika berkenaan)

Notice / Notis

- For verification purposes, kindly attach a photocopy of the cheque book cover/top portion of the bank statement/relevant page of the bank account and any other supporting document(s) that confirms and verifies that the said account belongs to you/your company.
Untuk tujuan pengesahan, sila lampirkan salinan kulit buku cek/bahagian atas penyata bank/halaman yang berkaitan akaun bank dan dokumen sokongan lain yang mengesahkan dan menentusahkan bahawa akaun tersebut adalah kepunyaan anda/syarikat anda.
- For all intents and purpose where there is a conflict or ambiguity as to be the meaning in the Bahasa Malaysia provisions, it is hereby agreed that the English version shall prevail. / *Bagi setiap tujuan dan maksud sekiranya terdapat konflik atau keaburan berkenaan makna di dalam peruntukan Bahasa Malaysia, adalah dipersetujui bahawa versi Bahasa Inggeris akan digunakan.*

Contact Us / Hubungi Kami

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