

Claim form

Non Medical Travel

Please write in black ink and use block capital letters.

- Please return the completed claim form together with any enclosures to your insurance broker or to Chubb at the address shown
- The completion and/or submission of this claim form to us does not constitute an admission of your claim by Chubb Insurance Limited South Africa

Please ensure:

- ☐ You fully complete every question contained in this claim form.
- ☐ You have enclosed all requested information/documentation. If not, please ensure that any documentation to follow the submission of this claim, has the policy number written in the top right hand corner.

Please attach to this claim form, or forward as soon as they are available, copies of the following documents:

- Copy of your air ticket(s)
- Identity document of the Policy Holder or claimant
- For air carrier loss/theft/damage – a property irregularity report from the air carrier
- For air carrier loss/theft/damage – the settlement advice from the air carrier
- For airline delays – a letter from the airline confirming reason, date and duration of the delay
- For other loss/ theft – a police report from the country where the loss/theft occurred

- ☐ You or your legal representative has signed the claim form.

1. Personal details – to be completed by the policy holder

Name of Policy:

Certificate/Policy Number:

Full Name of Policy Holder:

Name of Claimant:

Name of Employer:

Name of Airline:

How did you pay for your air ticket:

Bank:

Card Number:

Travel Dates

Departure:

Country of Departure:

Return:

Country of Destination:

Date of Birth:

Physical Address:

ID No:

Tel. No (Business):

Tel. No (Home):

Fax No:

Mobile No:

Email:

2.Details of loss – please tick the relevant section being claimed for. This section to be completed by the policy holder

- ☐ Baggage Loss
☐ Baggage Delay
☐ Travel Delay
☐ Travel Cancellation/ Curtailment

- ☐ Personal Liability
☐ Loss of personal Belongings
☐ Damage to personal Property
☐ Other

Date on which loss occurred or was discovered:

Country in which loss occurred or was discovered?

If Baggage or Travel delay, how long was the delay?

Country in which the delay was experienced?

Was the loss reported to the airline or airport official?

Date that the loss was reported to the airline:

Was a reference number provided?

☐ Yes ☐ No

Please provide the reference number:

Was compensation received from the airline?

☐ Yes ☐ No

If Yes, please state amount?

If not reported please provide reason:

For loss of tangible property, are you the sole owner of the goods?

☐ Yes ☐ No

If No, please provide details of the owner:

Are you claiming from your Short term All Risk Insurer?

☐ Yes ☐ No

If Yes, name insurer:

Policy Number:

3. Details of items being claimed for

Description of Missing Articles	Purchased or Acquired From?	Replacement price	Deduction For AGE, Usage, Wear & Tear	Sum Claimed for Present Value

Please provide receipts for the replacement of items exceeding the value of R500.00.

4. Authorisation

Please note that this claim form will only be accepted if this declaration has been signed by the policyholder, claimant or authorised person.

I hereby declare and warrant that the information provided in this claim form is in every respect complete, correct and true and that the signing of this claim form constitutes written authority for Chubb Insurance Limited to inspect or investigate any records or details relevant to this claim. I/We further declare that any misrepresentation and or non-disclosure in respect of the information provided shall render the claim null and void.

Signed by the claimant or his/her legal representative on this day of 20

Signature

Data Protection

We use personal information which you supply to us or, where applicable, to your insurance broker in order to write and administer this Policy, including any claims arising from it.

This information will include basic contact details such as your name, address, and policy number, but may also include more detailed information about you (for example, your age, health, details of assets, claims history) where this is relevant to the risk we are insuring, services we are providing or to a claim you are reporting.

We are part of a global group, and your personal information may be shared with our group companies in other countries as required to provide coverage under your policy or to store your information. We also use a number of trusted service providers, who will also have access to your personal information subject to our instructions and control. You have a number of rights in relation to your personal information, including rights of access and, in certain circumstances, erasure.

This section represents a condensed explanation of how we use your personal information. For more information, we strongly recommend you read our user-friendly Master Privacy Policy, available here: <https://www.chubb.com/za-en/privacy-policy.html>. You can ask us for a paper copy of the Privacy Policy at any time, by contacting us by email at: dataprotectionoffice.RSA@chubb.com.

Chubb. Insured.SM

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